



# Triotel High Speed Internet

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Location Address: \_\_\_\_\_ City: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Contact Number: \_\_\_\_\_

SSN: \_\_\_\_\_

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Are you currently connected to the Internet? Yes No If yes, current provider: \_\_\_\_\_

Network Interface Card Installed (circle one): Yes No

*\*\*Customer's computer must meet minimum requirements and have a Network Interface Card installed.*

*\*\*When service is discontinued or if a modem has been damaged, you must return the Modem, Power Supply, and Ethernet cable, or you will be charged \$200.00 to cover the cost of the equipment.*

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## High Speed Activation - \$99.00

### Residential

### Business

\_\_\_ 1.2M.....\$39.95

\_\_\_ 1.2M.....\$49.95  
(Includes three e-mail addresses)

## Extended Internet Wire Maintenance

\_\_\_ With Telephone Wire Maintenance..... 50 cents per month

\_\_\_ Without Telephone Wire Maintenance.....\$2.25 per month

\_\_\_ **Additional E-mail Address**.....\$2.00 per month

\_\_\_ **E-Forward** (Available only with Voice Mail).....50 cents per month

Your Username will become a permanent part of your Internet e-mail address. You may use some combination of your last name, first name, initials, or nickname, i.e. John Doe becomes jdoe@triotel.net. Your e-mail address will be in all lowercase. Your password must be a minimum of 8 characters, not be the same as your username, alphanumeric (combination of numbers & letters), and may include upper and lowercase characters. Excluded characters are single quotes ', double quote ", asterisk \*, and sign &, dollar sign \$, at sign @, slashes /, dashes -, brackets, and spaces. Please avoid using common words that can be found in the dictionary and common strings of numbers such as 123456 or letters such as abcdefg.

Username: \_\_\_\_\_

Password: \_\_\_\_\_

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*\*\* Sexually explicit material can be obtained over the Internet. Triotel Internet will not be responsible for any activity in which you, as the user, conduct in your Internet travels. Parents may want to obtain software that will disable this type of activity.*

(Continued)

**Please read and sign the terms and conditions of service:**

This agreement is by and between Hanson Communications, Inc., d/b/a Triotel Internet duly authorized and existing under the laws of the State of South Dakota with its office at PO Box 630, 330 S. Nebraska, Salem, SD 57058, and the undersigned Customer for the provision by Triotel Internet or its subcontractors of certain electronic communication services and related items.

1. **Service Warranties:** With respect to the Service provided, Triotel Internet, makes no warranties of any kind, expressed or implied, including any implied warranty or merchantability or fitness of this service for a particular purpose. Triotel Internet takes no responsibility for any damages suffered by the Customer, including but not limited to, loss of data from delays, non-deliveries, mis-deliveries, or service interruptions caused by Triotel Internet's own negligence or Customer's errors and/or emissions.
2. **Acceptable Use:** This Service may only be used for lawful purposes. Materials and/or transmissions in violation of any local, state, or federal regulations are prohibited. This includes, but is not limited to copyrighted materials, material legally judged to be threatening or obscene, or material protected by trade secrets.
3. **Use of Information:** Use of any information obtained via this service is at the Customer's risk. Triotel Internet specifically denies any responsibility for the accuracy or quality of information obtained through its services.
4. **Inappropriate Usage:** Triotel Internet or other relevant authorities may determine inappropriate usage of this account and the privilege may be revoked at Triotel Internet's discretion. Should this occur, the Customer will be notified in writing of this action.
5. **Sharing of passwords or accounts** is strictly prohibited and violators are subject to the cancellation of such customer's service without prior notice. The resale of the Service or any other associated services by any and all means is restricted unless approved in advance in writing by Triotel Internet.
6. **Change of Status:** Triotel Internet will occasionally require new registration and account information by the Customer to continue this service. In addition, the Customer shall notify Triotel Internet in writing of any changes in the account information.
7. **Limitation of Liability:** Neither party shall be liable to the other for any loss, damage, liability, claim or expense arising out of or in relation to this agreement or the provision of service or equipment, however caused, whether grounded in contract, tort (including negligence), or theory of strict liability. The parties agree to work in good faith to implement the purpose of this Agreement, but recognize the network connection and services to be provided by Triotel Internet could not be made available under these terms or other similar terms without a substantial increase in cost if the parties were to assume a greater liability to each other.
8. **Billing and Minimum Terms:** The customer will be billed no later than the first business day of the month after Triotel Internet receives his/her order in Salem or Alexandria, South Dakota, for the coming month's fixed service costs, as well as the past month's usage-based fees (such as hourly service charges for applicable services). The first payment will include the installation fee. The registration fee is non-refundable. The first payment may also include network connection costs, including service fees, local access, and monthly lease costs appropriate to the service selected. These fees are non-refundable. The monthly service fees are independent of the amount of traffic or systems access by users at the Customer's location.

These Terms and Conditions supersede all previous representations, understandings or agreements and shall prevail notwithstanding any variance with terms and conditions of any order submitted. Use of Triotel Internet services constitutes acceptance of these Terms and Conditions.

IN WITNESS WHEREOF, Triotel Internet and the Customer have entered into this agreement as of the date set forth.

Customer (signature): \_\_\_\_\_ Date: \_\_\_\_\_

Customer (please type or print): \_\_\_\_\_